

From: Peter Pethoe
To: Microsoft ATR
Date: 1/24/02 6:45pm
Subject: Microsof antitrust- MS Internet Explorer.

CC: Peter Pethoe

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Your Honor,

When first using the Internet I enjoyed using the Netscape browser.

I particularly liked the "search for a word" in the text feature.

It was easy to use and the word being searched remained and did not have to be retyped.

Since I was searching for a particular word through many documents this was a real time saver.

But other features made use of the Netscape browser more difficult on many websites that used MS Internet Explorer. Results were inconsistent using Netscape, most likely because Microsoft put bugs into these programs to make Netscape users by disgruntled and switch.

I eventually also was reluctantly forced to switch to MS Internet Explorer to escape these software bugs.

Now on MS Internet Explorer search for a word feature the word searched remains in place only if one first cancels the search. The next time Alt F is used the original word to be searched comes up.

But this is a time consuming way of handling this situation.

I seek a remedy to this problem that Microsoft initiated.

I would also like some monetary or some other suitable compensation for my reduced productivity since being forced to use MS Internet Explorer several years ago.

Sincerely,

--- Peter Pethoe

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--- EarthLink: It's your Internet.

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